



■ What Is Xavier's Veterinary Care?

Xavier's Veterinary Care (XVC) is a licensed veterinary technologist-led service focused on client education, owner support, and continuity of care. XVC exists to bridge the gap between veterinary visits — helping pet owners better understand their animals' health, navigate medical recommendations, and feel confident and informed in their role as a caregiver.

■ **XVC is an extension of veterinary care — not a replacement for it.** Everything XVC offers is designed to support and strengthen the relationship between pet owners and their veterinary team, not to substitute for it.

■ What XVC Provides

XVC services are performed within the legal scope of a licensed veterinary technologist in New York State and may include:

- **Veterinary technologist services** — hands-on animal care performed within applicable NYS scope of practice
- **Owner and client education** — clear, evidence-based explanations of diagnoses, conditions, medications, procedures, and preventive care
- **Home care support and guidance** — helping owners implement post-discharge instructions, manage medications, and monitor recovery
- **Wellness guidance** — nutrition, exercise, enrichment, behavioral support, and preventive care discussions
- **Post-discharge reinforcement** — following up on veterinary recommendations to improve compliance and owner confidence
- **Medication administration support** — teaching owners how to administer medications, fluids, or treatments as directed by their veterinarian, within legal scope
- **Hospice and end-of-life support** — education, emotional support, and practical assistance for families navigating palliative and hospice care
- **Husbandry education** — species-appropriate care guidance for dogs, cats, exotic animals, and special needs patients
- **Environmental assessments** — reviewing the home environment for safety, enrichment needs, or modifications that support animal health
- **Client education materials** — providing and reviewing educational resources, handouts, and guides

■ What XVC Does Not Do

XVC operates strictly within its professional and legal boundaries. The following are outside XVC's scope and are referred to a licensed veterinarian:



■ XVC does not:

- Diagnose disease or medical conditions
- Prescribe medications or controlled substances
- Perform surgery or invasive medical procedures
- Replace or substitute for the veterinarian-client-patient relationship (VCPR)
- Establish a veterinary diagnosis or treatment plan
- Provide emergency veterinary medical care
- Replace annual veterinary examinations or specialist consultations

Medical concerns, worsening or new symptoms, diagnostic questions, emergencies, and any situation requiring a veterinary diagnosis or prescription are always referred back to the client's primary veterinarian, specialist, or nearest emergency veterinary hospital.

■ Collaboration With Veterinarians

XVC was built to collaborate with — not compete with — the veterinary profession. Veterinarians, veterinary specialists, emergency hospitals, and veterinary teams are essential partners in animal health, and XVC's role is to support the work they do by reinforcing education, improving compliance, and helping owners feel prepared between visits.

Improving continuity of care: Owners who understand their pet's condition and treatment plan are more likely to follow through with veterinary recommendations, reducing gaps in care.

Reducing miscommunication: Clear, consistent education reduces the chance of misunderstandings about diagnoses, medications, or home care instructions.

Supporting compliance: Medication administration, dietary changes, exercise restrictions, and recheck schedules all benefit from hands-on reinforcement.

Bridging emotional gaps: Owners in distress often need time and support to process a diagnosis. XVC helps families feel equipped and less alone in the process.

■ Legal Notice: All XVC services are performed within applicable New York State laws and regulations governing licensed veterinary technologists. XVC does not operate as a veterinary practice and does not establish a veterinarian-client-patient relationship. Clients remain responsible for maintaining an ongoing relationship with a licensed veterinarian for their pet's medical care, diagnosis, and treatment.



■ Final Note

Xavier's Veterinary Care is here to support you and your pet — as a trusted educational resource, a practical home care partner, and a compassionate bridge between visits. Your veterinarian remains your pet's primary medical provider, and XVC is proud to work alongside them.



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